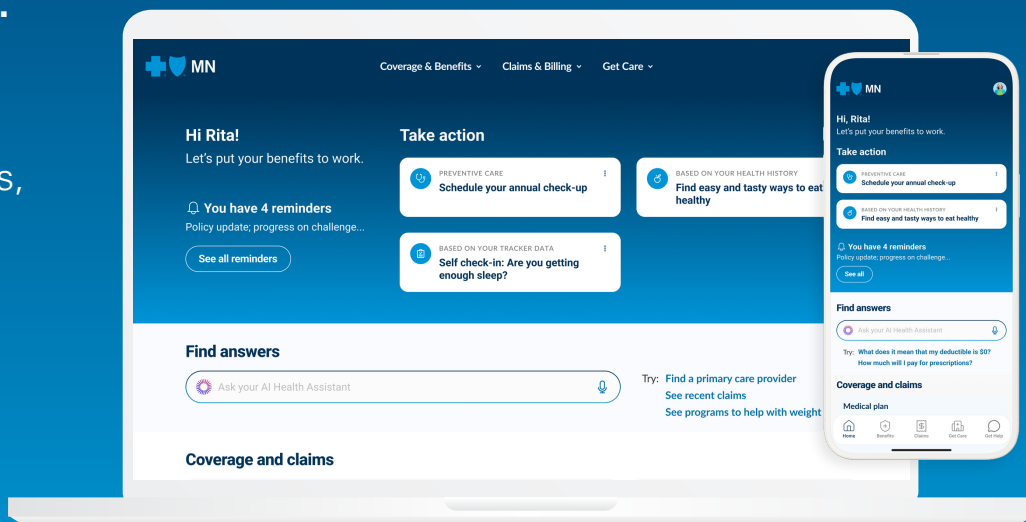


Welcome to Blue Care AdvisorSM



**A fresh look.
A better experience.**

Everything you need to understand your benefits, get care, and take the next step — all in one place from your phone, computer or tablet.



With Blue Care Advisor, you can:

- Get answers in seconds with the new AI Health Assistant
- Explore your coverage, benefits and care programs
- Get the right care at the right time and cost
- View claims and track your healthcare spending
- Access your member ID card
- Take everyday actions to support your health and earn rewards, if applicable

Get started today

Already registered?

Login to explore Blue Care Advisor.

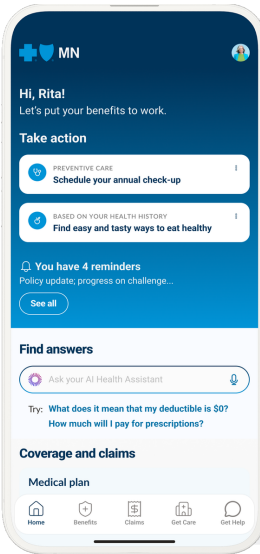
New to Blue Care Advisor?

Create your account online or on the mobile app.

How to register

1. Go to bluecrossmn.com/BCA or scan the QR code to download Blue Care Advisor.
2. Select "create an account."
3. Enter your first name, last name, date of birth and member ID number (*found on your member ID card*).

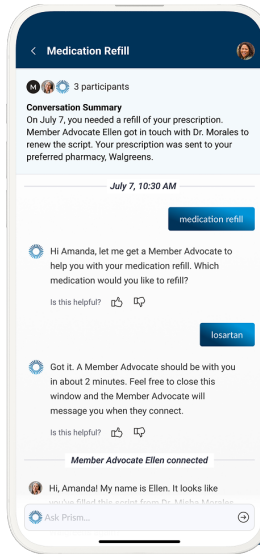




Home

Your personalized dashboard

- See updates and recommended next steps
- Access shortcuts to key features
- View your claims and health spending

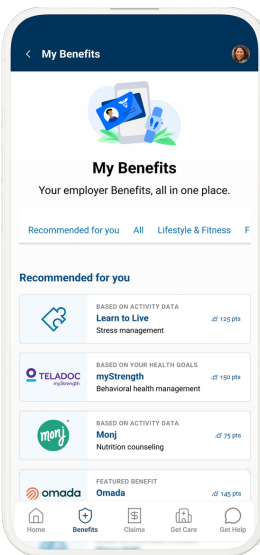


NEW

AI Health Assistant

Your health and wellness assistant

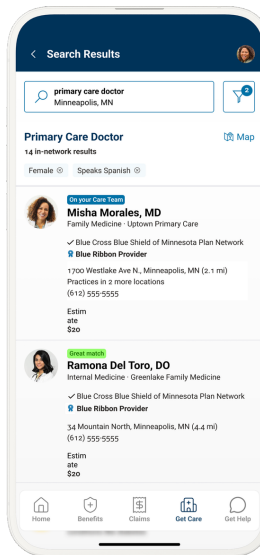
- Get quick answers to questions about coverage and benefits
- Find benefits, providers and resources



Benefits

Understand your coverage

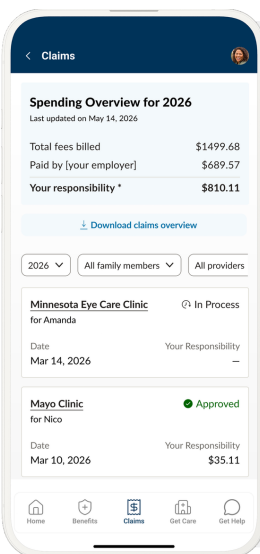
- See plan details and what's covered
- Explore benefits and programs by category
- View or add your member ID card to your digital wallet



Get Care

Find the right care for your needs

- Search for in-network providers
- Filter by your preferences
- Compare cost by provider or facility
- View past and preferred providers



Claims

Track costs and spending

- Review claims, explanation of benefits and spending
- See what's paid and what you may owe

Get Help

If you have questions or need help, call the phone number on your member ID card or send a message in Blue Care Advisor.